# E-ticket Return Flight



Sunday, 14 October 2018

Citilink 1

10:50 Gorontalo (GTO)

Jalaluddin - Terminal Domestic

12:20 •

Makassar (UPG) Hasanuddin - Terminal Domestic Traveloka Booking ID **359321621** 

Airline Booking Code (PNR) **UHE1PH** 

REFUNDABLE



Citilink 0G-311

Subclass P (Economy)

Present e-ticket and valid identification at check-in



Check-in at least 90 minutes before departure



All times shown are in local airport time

| No. | Passenger(s)            | Ticket Type | Facilities (Baggage, seat) |
|-----|-------------------------|-------------|----------------------------|
| 1   | Ms. MAHARDHIKA S SADJAD | Adult       | GTO - UPG 20 kg            |
| 2   | Mrs. ERNA WS SADJAD     | Adult       | GTO - UPG 20 kg            |
| 3   | Mr. RHIZA S SADJAD      | Adult       | GTO - UPG 20 kg            |



Customer Service (Indonesia) 0804-1500-308

Customer Service Email cs@traveloka.com



## No need to print!

Show e-ticket in your Traveloka App or mobile web at check-in. To see bookings made on another device, log in with email used at the time of booking.

Scan QR code to download FREE Traveloka App







### Passenger Details

| No. | Passenger(s)            | Route                |
|-----|-------------------------|----------------------|
| 1   | Ms. MAHARDHIKA S SADJAD | Gorontalo - Makassar |
| 2   | Mrs. ERNA WS SADJAD     | Gorontalo - Makassar |
| 3   | Mr. RHIZA S SADJAD      | Gorontalo - Makassar |
|     |                         |                      |

## Airline Conditions of Carriage

Please read and understand the following airline's conditions of carriage



Passenger sitting in the Green Zone or Regular Zone must also read https://www.citilink.co.id/en/green-zone

Important Notice for Pregnant Passengers

- Pregnant passengers are required to submit a medical certificate and sign a Limited Liability Statement at the airport check-in counter.
- The medical certificate must state the age of the pregnancy and that the passenger is fit to travel. The medical certificate must be issued within seven (7) days before flight departure.

#### Cancellation

- 1. Log in to your Traveloka account through <a href="https://www.traveloka.com/en/login">www.traveloka.com/en/login</a>
- 2. Go to My Booking
- 3. Click "Refund" button on the booking for which you want to request refund
- 4. Read the Refund Terms and Conditions, then fill in the Refund Form
- 5. Refund will be processed by Traveloka, it may take up to 30-90 working days
- 6. Refund procedure can be found on www.traveloka.com/en/fag/refund

All refund should be processed through Traveloka. Otherwise, refund will not be approved by airline.